

## **Kincade Fire Recovery Water Service in Town of Windsor**

### **As of 11/5/2019: Recycled Water restoration complete**

### **Update 11/4/2019: Important Information: Recycled Water System**

Due to the Kincade Fire and the PG&E Public Safety Power Shutoff (PSPS) event, the recycled water system was placed offline. The Town is working diligently to restore the system for our recycled water customers. Updates to be posted on the Town's website and here on Facebook. Thank you for your patience and understanding.

For more information, please call 707-838-1006.

### **Update 11/2/2019:**

The Town of Windsor in coordination with the State Division of Drinking Water has tested the entire water system in Windsor. All results demonstrate that the town's water was not compromised by Kincade Fire or PG&E electric or gas shutoff.

The Town of Windsor's water is safe to drink, cook, and wash with, and otherwise use as you normally would.

For more information, please contact:

Veronica Siwy, Environmental Program Manager at (707) 838-1218 or

Mike Cave, Deputy Director of Operations at (707) 838-5309

## **ADVISORY**

There was no damage to Windsor Water District water tanks or the water distribution system. Public Works staff continues to conduct routine water quality monitoring and testing.

- As a standard practice flush your tap before using it any time the water in a faucet has gone unused for more than 6 hours. Flushing the tap means running the cold water for 30 seconds to 2 minutes.
  
- If you have any concerns about your water service please contact **Mike Cave**, Deputy Director of Operations at (707) 838-5309 or **Veronica Siwy**, Environmental Program Manager at (707) 838-1218

We appreciate your understanding and cooperation.

**ADVISORY: Windsor Water District Customers in Shiloh-Mayacama Area:**

Please be advised that Windsor Water District staff are conducting monitoring and inspection activities to ensure water system operations and safety. Until these activities are completed, homeowners should not turn water on at the meter. Only Water District staff personnel are authorized to restore water service. Thank you for your patience and cooperation.